

MARATHON EVOLUTION

The universal communications recording solution.

What ASC offers:

- Universal communications recording solution for any-sized company
- Recording solutions for financial institutions, contact centers, air-traffic control and public safety organizations
- Tailored solutions combining rules-based, bulk and record-on-demand modes

MARATHON EVOLUTION...

- Records up to 360 channels simultaneously with one recorder
- Offers a scalable architecture and a-la-carte feature selection - only purchase what you need
- Works with Linux operating system for enhanced reliability, security and performance



We record & analyze communications



MARATHON EVOLUTION

Fits all needs - current and future

MARATHON EVOLUTION is a universal communications recording solution for the most demanding requirements of busy financial trading floors, high-volume contact centers, mission-critical air traffic control centers and life-saving public safety organizations. MARATHON EVOLUTION is ideal for companies planning to record medium-to-high channel numbers, and it will evolve as your business grows.

Engineered to evolve, built to endure

MARATHON EVOLUTION, the world's first Linux-based communications recorder, works with any application and provides power, reliability and open-source flexibility in a cost-effective package. Based on recognized industry standards, and with built-in scalability, MARATHON EVOLUTION secures your investment in a critical business area. Options like mirrored and hot-swap hard disks and a redundant power supply protect against data loss and recording failures.

Flexible architecture

MARATHON EVOLUTION, with its scaleable channel array, captures and records all interactions from four up to thousands of channels simultaneously. The system may be configured to record, live monitor and archive diverse communications from one location and to provide search-and-replay capabilities locally or via LAN/ WAN, intranets or the Internet. The distributed recording mode connects multiple recording platforms, departments or locations and automatically transfers the data to a central INTERACTION platform for online access.

A-la-carte feature selection

Only MARATHON EVOLUTION lets you select exactly what you need for your current requirements and then add more functionality as your business demands it. You can choose multiple methods for recording or for search-and-replay, or you may also add a quality monitoring solution to evaluate and analyze the recorded communications.

Recording applications

- ASC's search-and-replay applications are based on your company's requirements:
- Select *INSTANTplay* or *INSTANTWEBplay* primarily for immediate retrieval of the most recent call. *POWERplay* or *WEBplay* excel with flexible search criteria and other advanced functions. Customers may choose either the browser-based application working without any additional software required or Java-based client/server technology for replay via a local network.
- Threat call recording helps organizations protect their company and employees by maintaining call privacy.
- Last Call Repeat (LCR) provides access to the most recent calls via telephone.
- *INSPIRATIONpro*, a quality monitoring solution for contact centers, improves the quality of customer interactions, thus reducing agent turnover, and increasing productivity and profits.
- *INSPIRATIONcompact* lets small and medium-sized contact centers improve customer satisfaction by systematic evaluation of their communications.
- *SCREENscan*, a powerful software application, automatically initiates recording when a user clicks any pre-defined button or when a particular application appears on the desktop.

Seamless integration

ASC systems and technologies may be easily integrated with partner products and services:

- Application Data Integration (ADI) captures data and attaches it to the call database. This application may also control when the recorder starts and stops so you record only pertinent details, and it provides free-seating capability without CTI.
- The Application Programmer Interface (API) shares and integrates data among ASC's systems and its customers'.
- CTI solutions by ASC, available for various PBX models, capture additional call details and enhance fast and efficient searching for archived calls.

Highlights

- Enhanced reliability, security and performance using Linux operating system
- A-la-carte features – you only purchase what you need
- Powerful, browser-based user interfaces for easy installation, use and management
- Multiple recording configurations for single site or your entire enterprise
- Open, flexible APIs for integration with existing customer applications
- Selective or rules-based recording and archiving
- Reduced service and maintenance costs through installation wizard, recovery tools and remote maintenance

Subject to change without notice. Please note that the maximum channel capacity is only valid under standard conditions. Depending on the usage, the complexity of a specific configuration, and the number and types of software applications installed, certain restrictions may apply. Please contact ASC for further information.

Headquarters
ASC telecom AG
Seibelstrasse 2 - 4
63768 Hoesbach
Germany
Phone +49 6021 5001-0
Fax +49 6021 5001-310
hq@asctelecom.com
www.asctelecom.com

United Kingdom
ASC telecom UK Ltd.
1 Stanhope Gate
Stanhope Road
Camberley
Surrey
GU15 3DW
Phone +44 1276 676070
Fax +44 1276 685121
uk@asctelecom.com

France
ASC telecom SASU
3 Rue Georges Besse
Silic 10
92160 Antony Cdx.
Phone +33 1 5559 6800
Fax +33 1 5559 6819
fr@asctelecom.com

Switzerland
ASC telecom AG
Gewerbestrasse 6
6330 Cham
Phone +41 41 798 0040
Fax +41 41 798 0041
ch@asctelecom.com

North America
ASC telecom Inc.
1 International Blvd
Suite 623
Mahwah, NJ 07495
USA
Phone +1 201 252 3001
Fax +1 201 252 3002
us@asctelecom.com

APAC
ASC telecom AG
3 International Business Park
#07-14 Nordic European Centre
Singapore 609927
Phone +65 6890 6072
Fax +65 6890 6076
singapore@asctelecom.com

Japan
ASC Japan Inc.
NCC Ningyocho Bldg.
3-7-3 Nihonbashi Ningyocho
Chuo-ku, Tokyo 103-0013
Phone +81 3 5645 5670
Fax +81 3 5645 5671
japan@asctelecom.com