

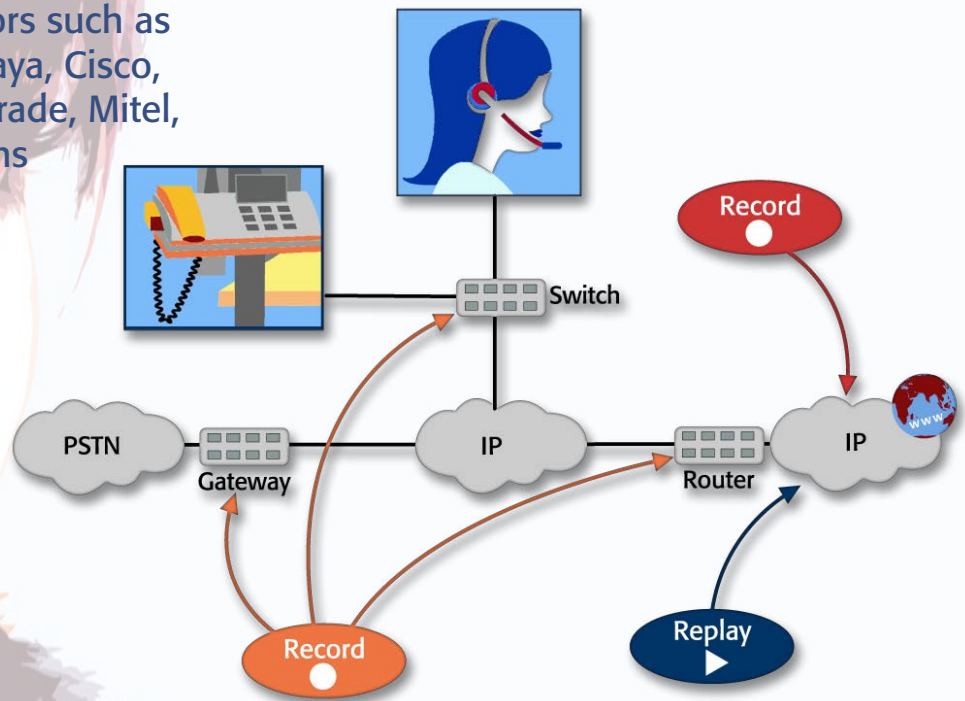
# Voice-over-IP Recording with *EVOip*

## What ASC offers:

- Communications recording directly from the IP network
- Recording of up to 280 concurrent channels per server
- Free VoIP recording license for demo
- Pure IP and hybrid recording in the same system for TDM and IP phones
- Vendor-specific integrations for major IP vendors such as 3Com, Alcatel, Avaya, Cisco, innovaphone, IP Trade, Mitel, Nortel and Siemens

## *EVOip* is...

- A software-only Voice-over-IP recording solution
- Flexible, scalable and easy to configure
- Available for Linux and Windows operating systems



# EVOip is ASC's VoIP recording software.

## Flexible VoIP Recording Solution

ASC's VoIP recording has been engineered to perfectly fit the unique requirements of your business. Define individual rules for selective recording or perform record-on-demand by pressing a button on the IP phone. Bulk recording of all calls is provided by default. The solution is flexible, scaleable and easy to configure, and may be implemented in any environment. ASC's VoIP recording protects your current technological investment by seamlessly integrating with IP telephone switches and the entire ASC product portfolio.

## Entirely Software Based

EVOip is entirely software based without any need for proprietary hardware and may be installed on an industry standard server provided by the customer. The calls are recorded directly from the IP network, saved on a hard disk and archived, if required.

## IP and Hybrid Recording

ASC's solutions allow both pure IP and hybrid recording in the same system for TDM and IP phones.

## Active and Passive Solutions

ASC's VoIP recording solution comprises active and passive components. The **passive component** monitors audio packets on the LAN. It may be used in almost any customer environment and supports virtually all IP vendors. The **active component** behaves like an IP softphone. To record a call, a conference is initiated to the recorder or solely the audio

streams are routed to the EVOip. It supports the common protocols H.323 and SIP and preserves call-index information, such as incoming and outgoing phone numbers, time of call, etc., to facilitate search-and-replay.

## Compatibility with SIP

Tagging phone calls in SIP environments does not require costly or complex CTI applications.

## Search-and-Replay

ASC offers multiple search-and-replay applications. Select **INSTANTplay** or **INSTANT WEBplay** primarily for immediate retrieval of the most recent calls by PC. By dialing a special number, immediate access to the last call may be obtained from any location. **POWERplay** or **WEBplay** excel with flexible search criteria and other advanced functions.

## Hosted Service

EVOip may also be installed as a hosted service to let phone service providers handle the recording.

## Vendor-specific Integrations

Specific integrated solutions for EVOip are available for major IP vendors such as 3Com, Alcatel, Avaya, Cisco, innovaphone, IP Trade, Mitel, Nortel or Siemens. They support DHCP or recording of extension numbers, and let XML applications transfer the status of the recording directly to the IP phone display. Pressing a phone key starts or stops the recording.

## Highlights:

- Software-only solution
- Available for Windows and Linux
- Recording
  - Bulk, rules-based or on-demand
  - Threat call recording
  - DHCP support
  - Support of G.711 and G.729
  - Mono and stereo
  - Up to 280 calls simultaneously
  - Recording planner
- Strong recording integrations
- VoIP recording as hosted service
- Browser-based and client-server based search & replay applications with flexible search criteria
- Flexible
  - Flexible, concurrent licensing concept
  - Application Programming Interface
  - Interfaces for ASC's solution suite
- Archiving
  - DVD, Iomega REV, USB devices, NAS
  - Bulk or selective
  - Sequential, cascading & parallel
- Browser-based configuration and administration
- Modern software architecture
  - Local SQL database
- Security
  - Secure network and web connection
  - Fail-safe features and fault tolerant modes of operation

## Free recording license for demo:

To receive a demo for EVOip for Windows free of charge, please contact your dealer or register at [www.asctelecom.com](http://www.asctelecom.com).

Subject to change without notice. Please note that the maximum channel capacity is only valid under standard conditions. Depending on the usage, the complexity of a specific configuration, and the number and types of software applications installed, certain restrictions may apply. Please contact ASC for further information.

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